

# **CALIFORNIA WRAPAROUND PROGRAM**

## **Parent Partner Training Resource Guide**

**June 14, 2008**

*A Collaborative Project between  
Parents Anonymous® Inc. and the California Department of Social Services*

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# Introduction

We are pleased to share with you this Wraparound Parent Partner Training Resource Guide. It was developed by the Wraparound Parent Partner Training Work Group to help strengthen the training provided to Parent Partners in carrying out their vital roles and responsibilities with families in Wraparound Programs throughout the state. We hope that you will find this guide to be a valuable tool for developing and strengthening training programs for Parent Partners.

**Wraparound Parent Partner Project.** In 2006, under the leadership of the California Department of Social Services, Child Protection and Family Support Branch (CDSS), statewide efforts were undertaken to gather information about the role, training needs and supports of Parent Partners in Wraparound Programs. Parents Anonymous® Inc. has been working in collaboration with the Department on this important project and has spearheaded several Work Groups which have included Parent Partners, Wraparound Management and Program staff, National Wraparound Initiative representatives, and CDSS staff to help move this effort forward.

At the beginning of this project, we developed and administered a survey tool to Wraparound County Coordinator/Administrators, Program Staff and Parent Partners to help us gather information on the Parent Partner role, training needs and supports. A total of 211 surveys were completed. Parents Anonymous® Inc. staff compiled the survey results and developed a written report.. A one-day Summit was held on June 5, 2007 to review the findings with County and Provider Wraparound representatives and seek further input and recommendations. We received many innovative ideas and suggestions through this process.

During FY 2007-2008, CDSS and Parents Anonymous® Inc moved forward and established a Parent Partner Training Work Group. Over the past year, the dedicated members of this Work Group gathered information on training curricula and resources for Parent Partners and compiled it into this Training Resource Guide for use by Wraparound Programs in California.

**Parent Partner Training Resource Guide.** This Resource Guide is organized into five categories:

- California Department of Social Services – Integrated Services Unit STATEWIDE TECHNICAL ASSISTANCE
- Counties That Developed Their Own Parent Partner Training Program
- Counties Using a Combination Of Their Own Parent Partner Training And Other Training Programs
- Counties that Use Other Parent Partner Training Programs and/or Consultants
- Additional Parent Partner Training Programs And Consultants

Each section includes information on training topics and descriptions, duration of training, target groups to be trained and contact information on trainers. This guide will be posted on the Parents Anonymous® Inc. Web site at [www.parentsanonymous.org](http://www.parentsanonymous.org) and the link will be Wraparound Parent Partner Project, Training Resource Guide. Wraparound Program staff will be able to add or update information as needed.

We wish to thank all of the County Administrators, Program Staff and Parent Partners who took time to provide us with information. We hope that this *Parent Partner Training Resource Guide* will help to increase awareness and utilization of training resources for Parent Partners and ultimately lead to improved outcomes for children and families served in Wraparound Programs throughout the state.

With much gratitude,

Cheryl Treadwell  
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**California Department of Social Services  
Integrated Services Unit**

**STATEWIDE TECHNICAL ASSISTANCE**

## STATEWIDE TECHNICAL ASSISTANCE -- California Department of Social Services

Title/Topic	Duration	Target Group	Description
<p><b>CALIFORNIA DEPARTMENT OF SOCIAL SERVICES</b></p> <p>CDSS has contracted with the Family Partnership Institute, EMQ to provide statewide technical assistance and training to SB-163 Wraparound Programs. The cost of the training is covered by the contract and is at no cost to the Wraparound Programs.</p> <p><b>AGENCY:</b> Family Partnership Institute EMQ <b>CONTACT:</b> Brad Norman 408-364-4083 bnorman@emq.org</p>	<p>Family Partner Training</p> <p>1-5 days As needed</p>	<p>Agency Managers Direct Service Staff Family Partners Youth Partners</p>	<p>Understanding and effectively utilizing the role of family partners can make all the difference in connecting with and supporting the families of high-need youth.</p> <ul style="list-style-type: none"> <li>• Assessment of readiness to work in this role</li> <li>• Learning to tell your story</li> <li>• Inner-personal work on forgiveness</li> <li>• Effective employment and documentation skills</li> <li>• Boundaries, confidentiality, and self care</li> <li>• Bridge-building between families and the system</li> <li>• Knowledge of system mandates</li> </ul>
	<p>Parent/Family Partner Training</p> <p>1 day As needed</p>	<p>Provider agency Family Partners</p>	<p>This training is intended to prepare and/or support Parent/Family Partners employed in programs serving children and families:</p> <ul style="list-style-type: none"> <li>• Program Orientation</li> <li>• Training and Skill Development in Family Partner Roles Direct Family Support Strategies</li> <li>• Teaming with Professionals</li> <li>• Making Powerful Presentations</li> <li>• Staff Training</li> <li>• Policy Consultation from Family Perspective</li> </ul>
	<p>Life Domain Planning for Outcomes and Graduation</p> <p>1 day</p>	<p>Provider agency staff: facilitators, family specialists, family partners</p>	<p>As Strength-based services and supports move toward closure, staff need to help families through the transition to informal and community supports.</p> <ul style="list-style-type: none"> <li>• Tracking and celebrating successes and outcomes</li> <li>• Reconnecting with extended family and community resources for the long run</li> <li>• Acknowledging County referral agency partners</li> <li>• Creating meaningful graduation</li> </ul>
	<p>Safety Planning, On-Call, Crisis Intervention</p> <p>1 day</p>	<p>Provider agency staff: facilitators, family specialists, family partners</p>	<p>Families of special needs youth frequently have support needs outside of normal working hours:</p> <ul style="list-style-type: none"> <li>• Effective safety/crisis planning strategies</li> <li>• Practice drills</li> <li>• Response systems</li> <li>• On-call scheduling and training</li> <li>• Effective debriefing protocols</li> </ul>

# **COUNTIES THAT DEVELOPED THEIR OWN PARENT PARTNER TRAINING PROGRAM**

## **Listing of Counties**

**Orange**

**Sacramento**

**San Diego**

**San Luis Obispo**

## COUNTIES THAT DEVELOPED THEIR OWN PARENT PARTNER TRAINING PROGRAM

County	Title/Topic	Duration	Target Group	Description
<p><b><u>ORANGE</u></b></p> <p><b>AGENCY:</b> Family Support Network</p> <p><b>CONTACT:</b> Donna Wallis 714-854-7762 donamit@aol.com</p> <p><b># OF PARENT PARTNERS:</b> 56</p> <p><b># OF PROVIDER AGENCIES:</b> 7</p>	Wraparound Overview Training	3 hours	New Supervisors, Care Coordinators, Parent Partners, Youth Partners, Administration staff within 30 days of their hire date, Referring party (SSW, DPO & Therapists) and identified people from the community.	Mandatory orientation training provides an introduction and basic summary of the Wraparound process.
	Wraparound 4-Day Training	4 days	Same as above.	Mandatory comprehensive training is divided into 4 modules information about the entire Wrap process, provider network services, policies and procedures and requirements. This class also teaches values, roles & responsibilities, operational elements, strengths & needs strategies and evaluation strategies.
	Medi- Cal training	6 hours	Supervisors, Care Coordinators, Parent Partners, Youth Partners and Administration staff	Mandatory training educates Wrap Providers on how to write Progress Notes to Medi Cal standards.
	Parent Institute	1 ½ hrs, 1X per month	Entire Wraparound Staff	This training presents speakers on various selected topics of interests as it relates to Wraparound OC
	One Day Parent Partner Training	6 hours	Newly hired CCA Parent Partners and Supervisors	Interaction training based on Pat Miles "Parent Partner Training Model
	Parent Partners Professional Growth	1 ½ hrs, once per month	CCA Parent Partners	This training assists the Parent Partners in developing their skills for professional growth.
	Dependency Drug Court Parent Partners	As needed	CCA Parent Partners	This class aims to familiarize the Parent Partners with a program description of Dependency Drug Court.
	Wraparound Referring Agency Training	2 hours	Newly hired CCA Supervisors, Parent Partners & Youth Partners	This training walks you through about the SSA dependency system.
	Provider Network Services	1 hour	All Wraparound staff	This training is about the different services through the Provider Network.
	MIDS Training	1 hour	All Wraparound staff	Multi-Agency Intervention Data System Computer hands –on training

**COUNTIES THAT DEVELOPED THEIR OWN PARENT PARTNER TRAINING PROGRAM (continued)**

County	Title/Topic	Duration	Target Group	Description
<b><u>SACRAMENTO</u></b>  AGENCY: EMQ Children & Family Services  CONTACT: Rebecca Pottenger 916-388-6311 rliving@emq.org  # OF PARENT PARTNERS: 3 plus 1 youth partner  # OF PROVIDER AGENCIES:	Wraparound Planning	3 – 8 hours	All direct service staff	
	Values to Practice			
	Cultural Relevance in Family Centered Practice			
	Effective Transitions			
	Building Natural Supports & Community Resources			
	IEP Training			
	Collateral Practice (new)			
<b><u>SACRAMENTO</u></b>  AGENCY: Stanford Home for Children  CONTACT: Betty Black 916-344-0199 ext 260 bblack@stanfordhome.org  # OF PARENT PARTNERS: 3  # OF PROVIDER AGENCIES: 1	Parent Partner Training		Parent Partner and Staff Training	Skills needed to be a Parent Partner, Role Plays
	Workforce Connections			
	CPR First Aid			
	Mental Health Documentation			
	IEP			
	Parents Perspective			

**COUNTIES THAT DEVELOPED THEIR OWN PARENT PARTNER TRAINING PROGRAM (continued)**

<b>County</b>	<b>Title/Topic</b>	<b>Duration</b>	<b>Target Group</b>	<b>Description</b>
<p><b><u>SAN DIEGO</u></b></p> <p><b>AGENCY:</b> Mental Health Systems, Inc.</p> <p><b>CONTACT:</b> David Najera 619-477-0757 bbt-pm@mhsinc.org</p> <p><b># OF PARENT PARTNERS:</b> 13 Family Support Partners and 3 Youth Support Partners</p> <p><b># OF PROVIDER AGENCIES:</b></p>	<p>Family Support Partner Training includes: What is a Family Support Partner? Theoretical Framework; Communication; Note writing; and much more</p> <p>Polishing your Professional Image</p> <p>Telling your Story- A Way of Helping Families</p> <p>Wraparound-Basics- Skills Building- Flex Funds</p> <p>Hands on Experience-Shadowing Wrap Team Members</p> <p>Ethical Consideration for Family Support Partners</p> <p>Safety in the Home</p>	<p>101 hours for the basic training done during the first 6 months of employment.</p>	<p>Family Support Partners and Youth Support Partners</p>	<p>The Manual's Organization</p> <p>The chapters provide information about (1) our theoretical base, (2) guiding principles, (3) our outreach strategies and intake processes, (4) methods for developing helping alliances with families, (5) the family assessment and service planning processes, (6) ongoing intervention and evaluation strategies, (7) the process of ending with families, (8) how to respond to emergency situations, (9) service facilitation and community resources, and (10) procedures for documentation. The manual is in a loose-leaf binder so that you may add information that will be helpful to you as you experience continuation training.</p>
<p><b><u>SAN LUIS OBISPO</u></b></p> <p><b>AGENCY:</b> Family Care Network, INC</p> <p><b>CONTACT:</b> Jon Nibbio 805-781-3535 jnibbio@fcni.org</p> <p><b># OF PARENT PARTNERS:</b> 4</p> <p><b># OF PROVIDER AGENCIES:</b> 1</p>	<p>Family Partner Training</p>	<p>3 week New hire Classroom training</p> <p>Frequent In-service Training</p> <p>On-going Mentoring, Weekly Support &amp; Supervision.</p>	<p>Family Partners and other Wraparound Staff</p>	<p>We train both Family Partners and other Wraparound Staff as to the role of Family Partners in addition to several areas related to the dynamics of Family Partnering.</p>

**COUNTIES USING COMBINATION OF  
THEIR OWN PARENT PARTNER TRAINING  
AND  
OTHER TRAINING PROGRAMS**

**Listing of Counties**

**Kern (East)**

**Los Angeles**

**San Francisco**

**Ventura**

## COUNTIES USING COMBINATION OF THEIR OWN PARENT PARTNER TRAINING AND OTHER TRAINING PROGRAMS

County	Title/Topic	Duration	Target Group	Description
<p><b><u>KERN (EAST)</u></b></p> <p><b>AGENCY:</b> Family Preservation Community Services</p> <p><b>CONTACT:</b> Julie Brueggeman 661-754-2277 jbrueggeman@provcorp.com</p> <p><b># OF PARENT PARTNERS: 2</b></p> <p><b># OF PROVIDER AGENCIES: 3</b></p>	<p>Parent Partner training</p>	<p>2 days at beginning of employment</p>		<p>Using your story to support other parents. Identify &amp; communicate family needs.</p> <p>The Parent Partner role in the team planning process.</p> <p>In addition, we send our Parent Partners to the LA Training Consortium for their 2 day training.</p>
<p><b><u>LOS ANGELES</u></b></p> <p><b>AGENCY:</b> Los Angeles Training Consortium</p> <p>The Los Angeles Training Consortium is a collaborative of four Los Angeles provider agencies, Hathaway-Sycamores, Vista Del Mar, Starview, and San Fernando Community Mental Health Clinic (SFVCMHC).</p> <p><b>CONTACT:</b> David Panameno (310) 836-1223 ext. 769 davidpanameno@vistadelmar.org</p>	<p>Wraparound Basic Training</p> <p>Plan of Care</p> <p>Parent Partner Training</p>	<p>3 days</p> <p>2 days</p> <p>2 days</p>		<p>Basic Training consists of:</p> <ol style="list-style-type: none"> <li>1. Elements of Wraparound</li> <li>2. Individualized Resource Planning</li> <li>3. Facilitating Change I &amp; II</li> <li>4. Role of the Parent Partner</li> <li>5. Role of the CFS</li> </ol> <p>The Consortium provides Wraparound training which includes Parent Partner training monthly. The Curriculum used is The Parent Partner Training Manual by Patricia Miles.</p>

## COUNTIES USING COMBINATION OF THEIR OWN PARENT PARTNER TRAINING AND OTHER TRAINING PROGRAMS

County	Title/Topic	Duration	Target Group	Description
<p><b><u>SAN FRANCISCO</u></b></p> <p><b>AGENCY:</b> Seneca Center</p> <p><b>CONTACT:</b> Megan McQuaid 510-317-1446 ex 258 megan_mcquaid@senecacenter.org</p> <p><b># OF PARENT PARTNERS:</b> 3</p> <p><b># OF PROVIDER AGENCIES:</b> 1</p>	<p>Basic Orientation</p>	<p>2 weeks</p>		<p>Basic Orientation to the agency values, practice, and policies as well as (this is not an exhaustive list):</p> <ul style="list-style-type: none"> <li>- Relationship and Attachment: Child Development</li> <li>- Art Therapy with Youth</li> <li>- Prevention of Sexual Harassment</li> <li>- Behavioral interventions in the Community</li> <li>- Working with Single-Parent Families</li> <li>- Emergency Preparedness</li> <li>- Preventing Self Injurious Behaviors</li> <li>- Understanding Child and Adolescent Brain Development</li> <li>- Cultural Competency in Work with Youth</li> <li>- Understanding Child Abuse and Caregiver Reporting Requirements</li> <li>- Understanding Youth Substance Abuse</li> <li>- Crisis Communication</li> <li>- Involving Extended Families in Working with Youth</li> <li>- Impact of Trauma on Youth</li> <li>- Boundaries and Good Practice with Youth</li> <li>- Working with Children of Incarcerated Parents</li> </ul>
	<p>Pat Miles Training</p>			<p>Pat Miles Training includes:</p> <ul style="list-style-type: none"> <li>- Wraparound needs assessment and planning</li> <li>- Engaging Families</li> <li>- Identifying Needs in Working with Youth</li> <li>- Facilitating the Wraparound Process: Creating Opportunities for Communities, Children and Families</li> <li>- Strategies for developing Strength Based plans of Care</li> </ul>
	<p>Educate, Equip, Support building hope</p>			<p>The curriculum is developed by the United Advocates for Children of California, but Seneca Center has a certified trainer who certifies Parent Partners to be trainers in the model.</p> <p>Training provided by the Lead Family Partner including:</p> <ul style="list-style-type: none"> <li>- Complete EES (Educate, Equip and Support building hope) Training series as well as training to become certified trainers of this model.</li> <li>- Orientation: Role/ responsibilities, wraparound values and program structure, family engagement, paperwork, etc</li> </ul>

## COUNTIES USING COMBINATION OF THEIR OWN PARENT PARTNER TRAINING AND OTHER TRAINING PROGRAMS

County	Title/Topic	Duration	Target Group	Description	
<b><u>VENTURA</u></b>  <b>AGENCY:</b> United Parents  <b>CONTACT:</b> Debra Hemphill 805-384-1555 dhemphill@unitedparents.org  <b># OF PARENT PARTNERS:</b> 4  <b># OF PROVIDER AGENCIES:</b> 2	Mental Health 101	Weekly 2-3 hours	Parent Partners, Admin, Staff, Family Partners	In addition, for ongoing training/networking we send our Parent Partners to the LA Training Consortium for their 2 day training.	
	123 Magic				
	Surviving your Adolescents				
	Positive Behavior Supports				
	Reframing				
	Outreach and Creating Resources				
	Teams-Playing Well				
	Core Parent Partner Training Skills				
	Working with Burnt-out Parents				
	Telling Your Story				
Brainstorming					
<b><u>VENTURA</u></b>  <b>AGENCY:</b> Casa Pacifica  <b>CONTACT:</b> Jody Kussin, Ph.D. 805 445 7800 jkussin@casapacifica.org  <b># OF PARENT PARTNERS:</b> 5  <b># OF PROVIDER AGENCIES:</b> 3 (Children's Services, Behavioral Health, Probation)	Legal/Ethical issues	2 hours monthly followed up with case review	Parent Partners and Family Specialists	We can train others, although we have not done so heretofore. In particular, we can train on the Catch Them Being Good curriculum (parenting interventions to enhance parents' ability to establish and maintain positive relationships with their children).	
	Boundaries in the PP Role Child Development				
	Catch Them Being Good: A Guide to Positive Parenting	integration for the four weeks of that month's topic			Also participate in LA Training Consortium
	Grandparenting				
	Diversity Issues and Cultural Competency				
Avoiding Burn Out (Compassionate Fatigue)					
Trauma in Children					

# **COUNTIES THAT USE OTHER TRAINING PROGRAM OR CONSULTANT**

## **Listing of Counties**

**Marin**

**San Diego**

## COUNTIES THAT USE OTHER TRAINING PROGRAMS OR CONSULTANTS

County	Title/Topic	Duration	Target Group	Description
<p><b><u>MARIN</u></b></p> <p><b>AGENCY:</b> Community Action Marin</p> <p><b>CONTACT:</b> Dawn Hensley (415) 499-7814 dhensley@co.marin.ca.us</p> <p><b># OF PARENT PARTNERS:</b> 7</p> <p><b># OF PROVIDER AGENCIES:</b> 1</p>				<p>Pat Miles Family Partner Training Curriculum</p> <p>(See description below in Additional Parent Partner Training Programs and Consultants)</p>
<p><b><u>San Diego</u></b></p> <p><b>AGENCY:</b> Fred Finch Wraparound</p> <p><b>CONTACT:</b> Ben Blake 619-792-9207 benblake@fredfinch.org</p> <p><b># OF PARENT PARTNERS:</b> 5</p> <p><b># OF PROVIDER AGENCIES:</b> 3</p>	<p>Basic Skills</p> <p>Skills Training</p> <p>Flex Funds</p>	<p>As Needed</p>	<p>Curricula Used from Multiple sources</p> <p>Name of Agency or Consultant providing the training: Mental Health Systems, Inc.</p> <p>(see San Diego above in Counties That Developed Their Own Parent Partner Training Program)</p>	

# **ADDITIONAL PARENT PARTNER TRAINING PROGRAMS AND CONSULTANTS**

## **Listing**

**The Resource Center for Family-Focused Practice**

**Family & Youth Roundtable**

**Patricia Miles**

**C. Burgess Consulting & Associates**

**Velasco Consulting**

## ADDITIONAL PARENT PARTNER TRAINING PROGRAMS AND CONSULTANTS

County	Title/Topic	Duration	Target Group	Description
<p><b><u>The Resource Center for Family-Focused Practice</u></b></p> <p><b>AGENCY:</b> Center for Human Services, UC Davis Extension University of California</p> <p><b>CONTACT:</b> Greg Colver 530 757-8643 gcolver@unexmail.ucdavis.edu</p> <p><b>No Cost for Training</b></p>	<p>Mutual Commitment to Supporting Families Module 1: Building Support for Families</p>	3 days	Parent Partners	<p>Participants will:</p> <ul style="list-style-type: none"> <li>● Understand unique role and responsibility of Parent Partner</li> <li>● Develop relationships with staff and families</li> <li>● Learn techniques to motivate and engage families</li> <li>● Participate in cohesive teams</li> <li>● Balance confidentiality and the role of mandated reporter</li> </ul>
	<p>Module 2: Achieving Safety, Permanence and Well Being</p>	3 days	Parent Partners	<p>Participants will:</p> <ul style="list-style-type: none"> <li>● Become familiar with federal and state laws</li> <li>● Understand the juvenile court process</li> <li>● Be able to assist families in achieving successful visitation</li> <li>● Know how to get the most from social worker contacts for families</li> <li>● Involve parents in permanency planning for their children</li> </ul>
	<p>Module 3: Working with Families</p>	3 days	Parent Partners	<p>Topics include: Parent Partner safety; Theory of change; Working with alcohol and substance abuse; Dealing with anger, hostility and resistance, Understanding cultures; Self advocacy; Self-care for aren't Partners.</p>
<p><b><u>Family &amp; Youth Roundtable</u></b></p> <p><b>AGENCY:</b> Family &amp; Youth Roundtable</p> <p><b>CONTACT:</b> Donna Ewing Marto 619-307-5302 donna@fyroundtable.org</p>	<p>Accreditation Program for Family &amp; Youth Support Partners</p>	<p>Initial training series is 80 hours with follow up training and consultation</p>	Parent Partners and Youth Partners	<p>The Roundtable does not hire parent partners in the role of family support partners; it trains and works with parent partners ("family support partners") to be hired by provider agencies and public service systems. This is a complete program to prepare, and enhance the skills of, partners to work as support partners.</p>

## ADDITIONAL PARENT PARTNER TRAINING PROGRAMS AND CONSULTANTS

County	Title/Topic	Duration	Target Group	Description
<b><u>Patricia Miles</u></b>				
<b>CONTACT:</b> Patricia Miles patmiles@patmiles.com www.paperboat.com				
	Individualized & Tailored Care/Wraparound Parent Partner Training Manual	2 Days	Parent Partners	Pat Miles has generously offered the following two training curricula for use at no charge. They are available on the Parents Anonymous® Inc. website at <a href="http://www.parentsanonymous.org">www.parentsanonymous.org</a>  Focuses on the development of eight core competency skills for Parent Partners working in Wraparound. This workbook was developed through conversations with Parent Partners working in Wrap. The manual is designed to add more substance to the role of the Parent Partner as well as creating a training context so that the Parent Partner can get a chance to try out the skills required to be effective.
	Parent Partner Skills Curriculum: Strategies for Locating and Connecting with Families		Parent Partners and other Wraparound Staff	A short curriculum to help in programs where they use parent partners to find and engage missing family members.
<b><u>Connie Burgess</u></b>				
<b>AGENCY:</b> C. Burgess Consulting & Associates				
<b>CONTACT:</b> Connie Burgess 408 921-8869 cburgess@ix.netcom.com				
	Taking A Personal Journey Toward Multi-Cultural Competence	2.5 days	Families, youth, and professionals	Families, youth, and professionals interested in a culturally oriented framework that can address system and organizational challenges, strengthen families, and improve service delivery when applied. Expand skills set to handle challenging problems in culturally diverse environments. Develop a better understanding about the major values and belief systems of the people they service.
	Partnering with Families	1.5 hours	Families and professionals	Families and professionals interested in techniques for developing and sustaining family partnerships in order to achieve personal, program or system results for families. Value the skills parent partners bring to the team and understand the conflicts they may regularly face.
	Wraparound Fidelity	1.5 hours	Families and professionals	Families and professionals interested in exploring Wraparound to achieve personal, program or system results for families using fidelity to the model.
	Setting Priorities: Going Beyond The Confines...	1.5 hours	Families, youth, and professionals	This presentation will provide an opportunity to explore: going beyond the confines that impede coordination between different components of the juvenile justice system and between the juvenile justice system and related youth-serving systems (e.g., education, health, mental health, substance abuse, and recreation).

## ADDITIONAL PARENT PARTNER TRAINING PROGRAMS AND CONSULTANTS

County	Title/Topic	Duration	Target Group	Description
<p><b><u>Velasco Consulting</u></b></p> <p><b>AGENCY:</b> Velasco Consulting</p> <p><b>CONTACT:</b> Sharon Morrison-Velasco, Ph.D. (619) 307-0973 smvel51@aol.com</p>	<p>Wraparound in Action Series:</p> <ol style="list-style-type: none"> <li>1. Home-Based Services &amp; Beyond</li> <li>2. Family Planning at its Best</li> <li>3. Conflict Resolution</li> <li>4. Facilitating Facilitators</li> </ol>			<p>This series was designed to assist Wraparound Facilitators and team members in the real, day-to-day skills and challenges encountered in Wraparound practice. "Home-Based Services &amp; Beyond" includes discussion of boundary and role challenges as well as conflict resolution. "Family Planning at its Best" focuses on the planning process itself, keeping the process moving, and revising plans as needed. "Conflict Resolution" is a full-day class that includes the characteristics of healthy teams and keys for dealing with team dynamics, while "Facilitating Facilitators" is a two-day series that incorporates enhancement of all facilitator skills – planning, roles, healthy teams, team dynamics, and conflict resolution.</p>
	<p>The workshops include, but are not limited to, the following:</p> <ol style="list-style-type: none"> <li>1. Making Connections: Support Partner Orientation</li> <li>2. The World of Systems: A Real Look at Public Service Systems</li> <li>3. Skill Building I: Leadership &amp; Engagement</li> <li>4. Skill Building II: Team Building &amp; Conflict Resolution</li> </ol>			<p>In conjunction with the Family &amp; Youth Roundtable of San Diego County, we assist in offering an accreditation program for Parent Partners (in some communities, referred to as "Parent Support Partners" or "Family Support Partners"). The program itself is an extensive series of workshops which are designed to provide the necessary foundation for any family member wishing to work as a support partner. The program continues with ongoing consultation groups and/or coaching. If communities are not interested in the full accreditation program, we will design, with them, workshops to meet their particular needs.</p> <p>Additional workshops and in-services can be provided based upon an organization's/community's needs or program requirements.</p>

# NOTES